

KAV Speech Pathology

Client Rights and Responsibilities

Your Rights

- To be treated with respect, dignity, and without discrimination
- To receive safe, professional speech pathology services
- To have your privacy and personal information protected
- To ask questions and be involved in decisions about your care
- To provide feedback or make a complaint without fear of negative consequences

Your Responsibilities

- To provide accurate information relevant to your care
- To treat staff with respect
- To attend appointments or provide appropriate notice if unable to attend
- To follow agreed therapy plans where possible
- To communicate any concerns or changes that may affect services